

 Write a list of the most important " **Scientific Discoveries** " in the world :

All scientific discoveries are amazing, and truly life changing. Here are some:

- 1- **Electricity** is the greatest gift of science to mankind. It is used for all purposes. Without it, our life will be difficult .
- 2- **Penicillin** which saves so many lives.
- 3- **DNA** which has transformed the way we solve crimes.
- 4- **Vaccines** which have prevented numbers of deaths and diseases



 Write a short paragraph about **A meteorite** ::

A meteorite is a rock from space, large enough to enter the earth's atmosphere, and cause damage to the surface of the earth, a house, or a car. Meteorites can be huge or quite small, about the size of beach pebbles or even grains of sand.



 Write short paragraph about **(Customer Complaints)** :

Customer Complaints can be defined as a report from a consumer about a problem with a product or service. The most common customer complaints are: long wait on hold and no first call resolution. Also, poor product, unavailable or out of stock product. In fact, consumer complaint gives the company a chance to improve service .

